

WELCOMING YOU BACK

See Ya Later Ranch, Nk'Mip Cellars, Sumac Ridge, Jackson-Triggs & Inniskillin and the Wine Experience Centre are ready to welcome you back to shop in our retail stores and book a tasting!

Your safety is of utmost importance to us, so we are following Public Health Canada and provincial guidelines to ensure a safe experience at all of our wineries.

At this time, we are pleased to offer *wine tastings by appointment (starting from 11:00 – 5:30)* and purchases in our *retail boutique (11:00 – 6:00)*. We continue to follow guidelines from both the provincial and federal government and Public Health Canada, and when it is safe to do so, we look forward to announcing the return of our tours, events and other offerings.

Prior to re-opening, a number of health and safety measures were put into place to keep everyone at our winery safe. These safety measures include:

- Increased cleaning and sanitizing protocols for all private and public spaces at the winery
- Employee screening for COVID-19 prior to the start of every shift
- Mandatory increased hand hygiene for all employees, including ensuring there is hand sanitizer at every cash station and procedures during the guest check-out process
- Plexi-glass shields installed at all cashier stations
- Mandatory social distancing for everyone while at the winery will be enforced we have installed barriers and marked floors to help employees and guests practice social distancing
- Employees must wear a mask when/if social distancing is not possible
- Guests must hand sanitize prior to entering the retail boutique
- Guests who have expressed symptoms of COVID-19 or who have travelled outside the country in the last 14 days will be asked to reschedule their visit

Please note <u>all guests</u> (including Wine Club Members) are required to book a reservation for a tasting. Walk-in guests are welcome <u>if</u> there is an opening in the schedule <u>and</u> they reserve the opening through the reservation system.

To make a reservation, please contact the winery directly. You can contact the winery through email or phone – Contact information below... If you receive our message machine, please leave your name, number of guests, contact phone number and the time of your desired reservation. Your call will be answered by the end of the business day.

Nk'Mip Cellars – email <u>Info@nkmipcellars.com</u> or phone 250-495-2985 Jackson-Triggs – email <u>okanaganestates@jacksontriggswinery.com</u> or phone 250-498-4500 See Ya Later Ranch – email <u>info@sylranch.com</u> or phone 250-497-8267 Wine Experience Centre – email <u>info@greatestatesokanagan.com</u> or phone 236-422-2446 Sumac Ridge – email <u>info@sumacridge.com</u> or phone 250-494-0451

For tastings and tours, we ask you to kindly keep in mind:

- Only groups of six guests or less will be allowed at this time
- All tastings are limited to 30 minutes

We look forward to welcoming you and appreciate your support of local VQA wines.